

# SUPPORT AS YOU WANT



## MANAGED IT SERVICES

**Free up your time and energy, by letting us take care of your IT management.**

We're here to look after complex, critical or time-consuming tasks, empowering you to focus on your business. We can manage a whole range of time-consuming functions such as storage, security, installation and migration. The helpdesk ensures we're always available for support.



## SYSTEM SECURITY AND DATA PROTECTION

We're fully equipped to manage the complex task of protecting your data and systems from malicious attacks. We use Sophos' unified threat management, which offers sophisticated security to keep you safe at all times.

- All data entered or processed by Workplace Hub is protected



## STORAGE AND BACK-UP MANAGEMENT

A combination of local and cloud storage, depending on your needs.

- All data is backed up to a Konica Minolta cloud located within the local region and therefore complies with local country regulations
- All data can be encrypted for added security



## ONSITE INSTALLATION AND SUPPORT

We'll look after the initial setup, configuration and training so Workplace Hub works perfectly from the outset.

- Network, Wi-Fi, multifunction printer setup
- Basic migration and integration of existing data
- Physical security against theft
- Training on system usage



## ONGOING PROACTIVE MANAGEMENT

Once Workplace Hub is installed, we remotely monitor and manage the entire system for you, finding and fixing problems before they impact your business.



## PROFESSIONAL IT SERVICES

We can also provide further support for your specific IT projects, including consulting and installation of additional equipment, software and services.



## HELPDESK

A range of help is available, from administration of your Workplace Hub through to full support, for your entire IT system.